

Accessibility in the scholarly information space

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Oliver Rickard, Product Director, Hosting Solutions

Standards

- WCAG
 - Web Content Accessibility Guidelines
 - https://www.w3.org/WAI/standards-guidelines/wcag/
- Change from WCAG 2.0 to WCAG 2.1
 - 2008: https://www.w3.org/TR/WCAG20/
 - 2018: https://www.w3.org/TR/WCAG21/
- List of success criteria
 - Each one mapped to a conformance level: A / AA / AAA



Example WCAG success criteria

- Example level A success criterion:
 - 1.4.1 Use of Color
 - Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
- Example level AA success criterion:
 - 1.4.3 Contrast
 - The visual presentation of text and images of text has a contrast ratio of at least 4.5:1
- Example level AAA success criterion:
 - 1.4.6 Contrast
 - The visual presentation of text and images of text has a contrast ratio of at least 7:1



Legal

- Long-standing US law
 - https://www.section508.gov/ (published 2000, last updated 2018)
 - Mapped to WCAG 2.0: https://www.access-board.gov/ict/wcag2ict.html
- Long-standing EU law
 - https://en.wikipedia.org/wiki/EN 301 549
 - Adopted WCAG 2.1 AA in 2018
- Recent UK law
 - https://www.gov.uk/guidance/accessibility-requirements-for-public-sector-websites-and-apps
 - Sites must meet WCAG 2.1 AA by September 23rd 2020
- Recent Canadian law
 - https://www.aoda.ca/
 - Sites must meet WCAG 2.0 AA by January 1st 2021



The rise of the VPAT

- Voluntary Product Accessibility Template
 - https://www.section508.gov/sell/vpat
 - 4 editions: US / EU / WCAG / INT
 - HighWire has been using the WCAG edition at AA level



Challenges

- Standards evolve
- Technology evolves
- 3rd party tools get updated
- Accessible versions of features can be more expensive
- Hard to achieve full compliance



HighWire approach

- Accessibility testing built into new site builds
- Designs tested at an early stage
- Regular accessibility testing of all hosting platforms
- Accessibility developments built into hosting product roadmaps
- Site-specific audit and VPAT service
- Combination of automated and manual testing



An example accessibility journey

- 1.1.1 Non-text Content (Level A)
 - All non-text content that is presented to the user has a text alternative that serves the equivalent purpose
- Basic interpretation
 - All images must have alt text



An example accessibility journey

Automated test

List of missing alt text

Vendor fixes platform images

Automated test

Reduced missing alt text

Vendor provides mechanism for publisher-supplied images

Publisher provides alt text

Automated test

Reduced missing alt text

Vendor provides default fall-back alt text

Automated test

Zero missing alt text



An example accessibility journey





Summary

- WCAG 2.1 AA is where it's at
- Ensure accessibility testing is part of your regular processes
- Use manual testing on top of automated testing where you can

