Information Privacy

Tuesday, February 25, 2020
9:00 - 9:45 am
Audience Engagement 10:00 – 10:30am

Moderator: Athena Hoeppner, *Discovery Services Librarian, University of Central Florida*

Speakers

Qiana Johnson, *Collection and Organizational Data Analysis Librarian, Northwestern University*

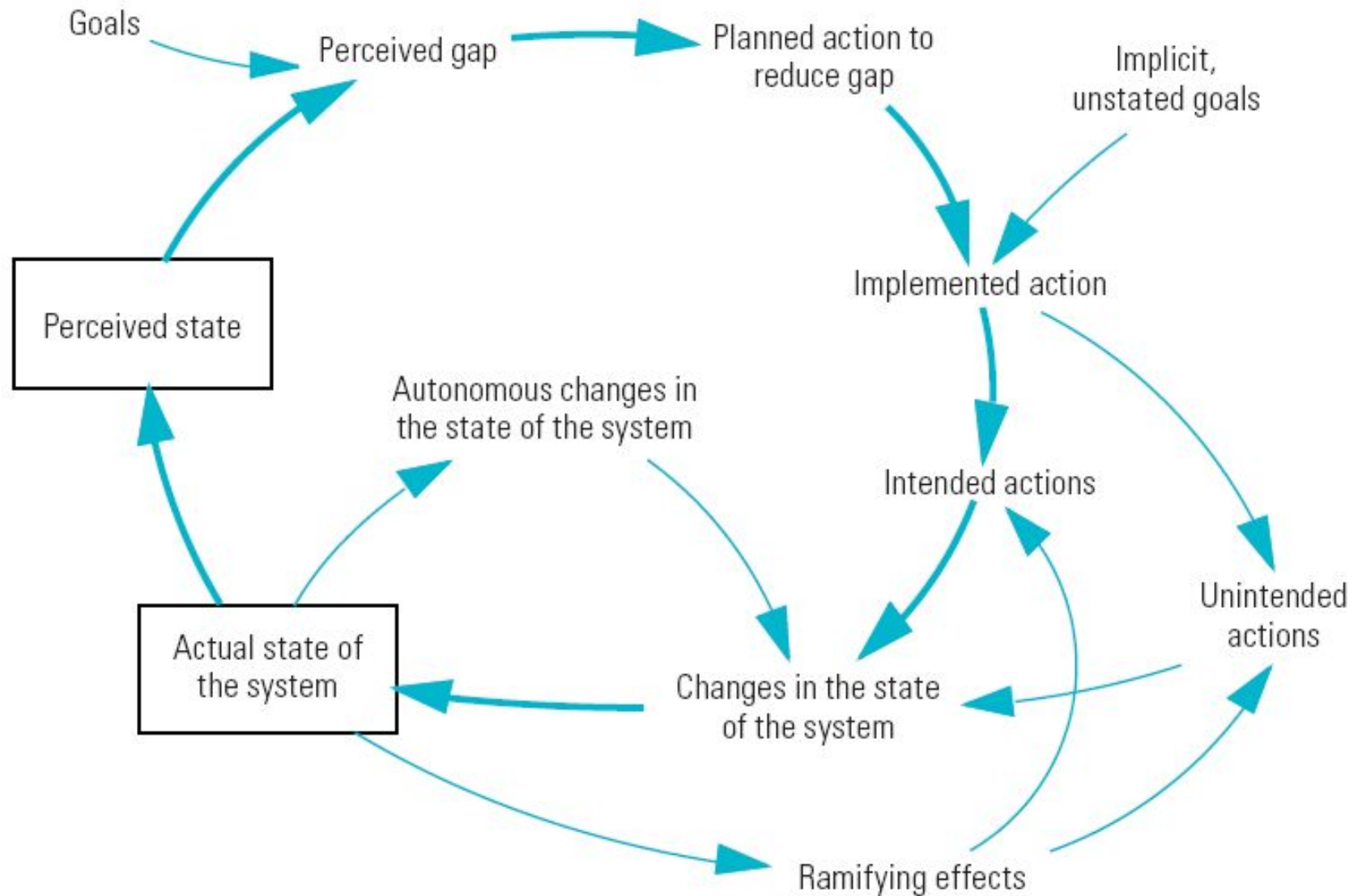**Laura Paglione**, *Spherical Cow Group*

Qiana Johnson
Northwestern University

Laura Paglione
Spherical Cow Group

Goals → Perceived gap → Planned action to reduce gap

Implicit, unstated goals

Perceived state

Implemented action

Autonomous changes in the state of the system

Intended actions

Actual state of the system

Unintended actions

Changes in the state of the system

Ramifying effects

Feedback Loops in a System Dynamics Model,, National Cancer Institute
https://commons.m.wikimedia.org/wiki/File:Feedback_Loops_in_a_System_Dynamics_Model.jpg

NISO Plus: Information Privacy

Question

Who is at risk as we move forward in collecting data in order to provide enhanced services?

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Question

How can we build in privacy *by design*?

Question

How can we engineer comfort levels or determine degrees of transparency and control that foster trust in information resources or environments?

Question

What does it take to create an environment where privacy is a core business value?

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Question

How many privacy agreements has a library agreed to on behalf of their users and do they know what is IN those agreements?

What data is being gathered?

With whom is that data being shared?

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Question

What are privacy values as expressed by the stakeholder communities in the room?

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Question: What are the many facets of privacy?

- Regulatory,
- Ethical,
- Technical,
- Compliance,
- Respect of Individuals,
- Institutional Values,
- Responsibility (as an individual, representative, organization)

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NISO Plus Session:
Information Privacy

Audience Engagement

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Available Resources:

NISO Privacy Principles
- https://www.niso.org/publications/privacy-principles

ALA Privacy and Confidentiality Policy (Challenge support)
- http://www.ala.org/tools/challengesupport/privacypolicy

Foundational Principles of Privacy by Design
- https://iapp.org/resources/article/privacy-by-design-the-7-foundational-principles/

THANK YOU

Thanks to all of our attendees for joining us today.

We look forward to hearing from you!